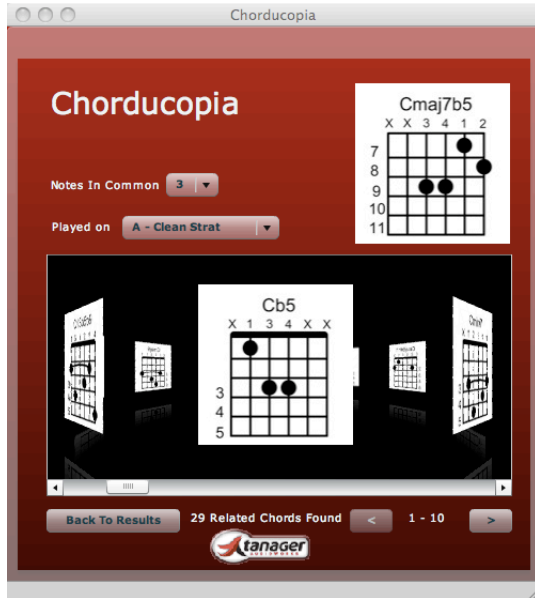


Chorducopia Troubleshooting Guide



should hear sound when you click on any chord.

Issue - How do I find the Help menu in Chorducopia?

To get help in Chorducopia, click on the text “**Chorducopia**” in the upper left. The user interface will pivot revealing more controls. Press “**Support**” to go to the Tanager AudioWorks support page, or “**Community**” to go to the Tanager AudioWorks Community web page.

This guide reviews issues you may encounter with Chorducopia and how to fix them. As always, EMAIL us at support@tanageraudioworks.com or call (888)766-4967 Ext 2 (or 973-895-1874 Ext 2) for help.

Issue - The Key Mode does not seem to be working at all - I don't see the right chords shown.

This is an issue that cropped up when Adobe updated their AIR Framework from V1.1 to V1.5. We have placed a Windows Updater on the Tanager AudioWorks Support Page at:

<http://www.tanageraudioworks.com/Support/>

(The updater assumes your Chorducopia is installed in the **C:\Program Files** folder.)

We'll get an update for the Mac posted soon.

Issue - The Chorducopia “min7” chord sounds seem wrong in Bank B's samples.

Yes - they are! These are actually “maj7” sounds in error. We will update the sounds in the next revision - please use the Bank A sounds as a work-around for now.

Issue - I can't hear any audio in Chorducopia.

We use the default sound card and volume settings for your computer - as such there are no audio controls associated with Chorducopia. Make sure your speakers are on and the volume set at a reasonable level. You